

DURA Automotive Systems Reiche GmbH & Co. KG
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Registergericht: HRA 3324 Lemgo

TELEFAX

An / to :

IHS
Ibrahim Husseyin
Fax-Nr

CC:

Datum / date: **30.Aug 05**

Seite / page : **1** Von / from : **1**

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Abtlg. / dept.: **K**

Dear Ibrahim,

Over the past 3 year Reiche Dura Automotive have contracted IHS to inspect all warranty returns at the Vauxhall Warranty Centre in Tipton.

We are thoroughly pleased with the level of service and documentation from you and your people, they have been well trained and enthusiastic. Communication has been prompt and accurate.

Since using IHS we have reduced by 79,3% the amount of warranty claims.

Ihs have provided Dura with a professional services and we would certainly recommend their services to other companies.

Mit freundlichen Grüßen

DURA Automotive Systems
Reiche GmbH & Co. KG